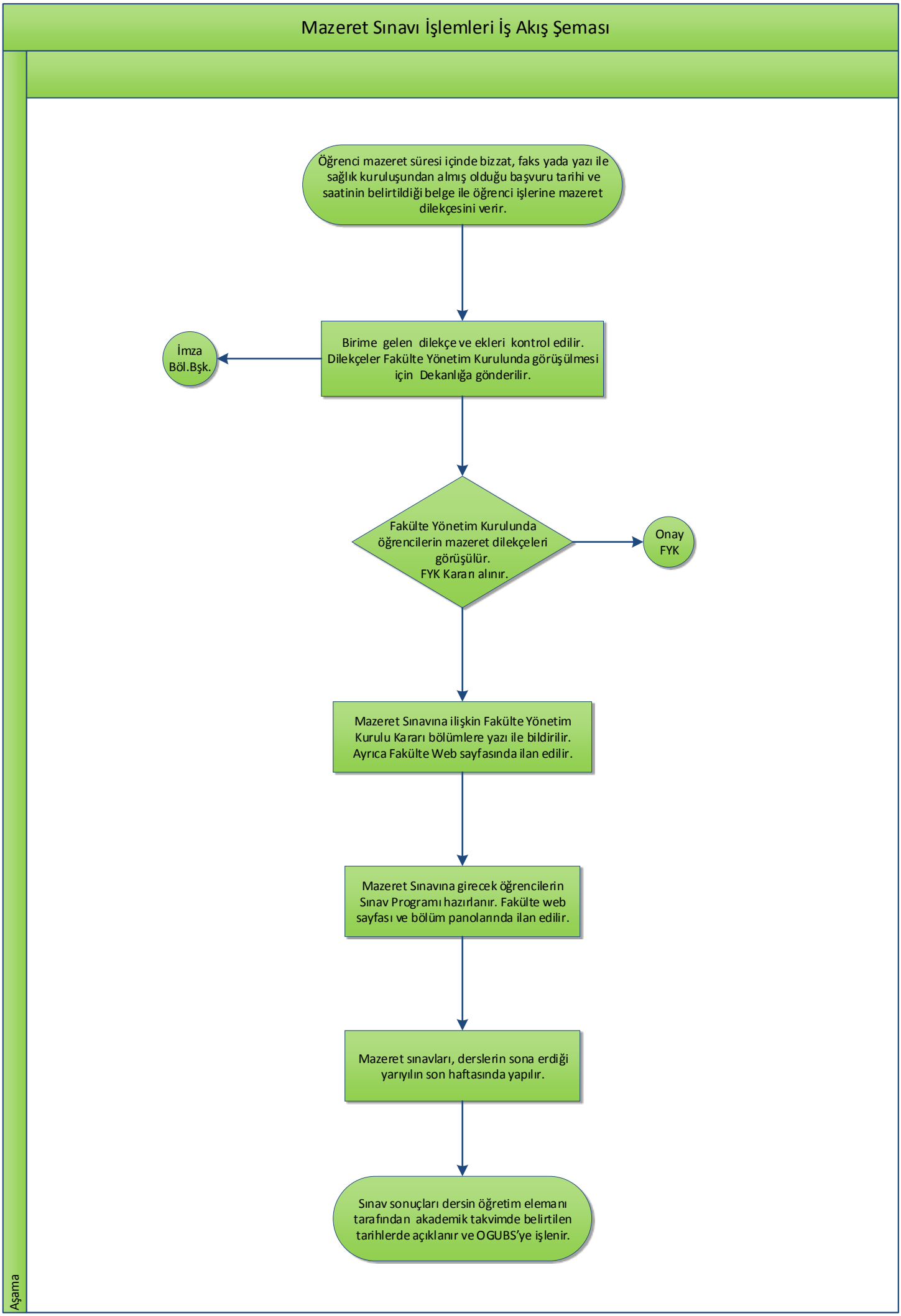Mazeret Sınavı İşlemleri İş Akış Şeması